



Welcome-Center

Free counselling service for migrants



We answer your questions about:

- ✓ working in Germany
- ✓ studying in Germany
- ✓ day nursery, schooling, language learning and social offers
- ✓ housing, health and leisure
- ✓ offers specially for women

To provide you with the best possible support, we cooperate with many advice centers (see back).



Stadt Bernau bei Berlin
Welcome-Center

Rooms 2.17 and 2.18
Marktplatz 2 | 16321 Bernau bei Berlin
✉ integration@bernau-bei-berlin.de
www.bernau.de

Sara Eichhorst
☎ 03338 365-294
(German, English)

Ayman Mnajjed
☎ 03338 365-295
(German, Arabic)



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Brandenburg.

Important advice centers

Northwest IQ service center for skilled migrants

Heegermühler Straße 64
16225 Eberswalde
Contact person: Ms. Stenzel
☎ 01512 5691388
✉ stenzel@ihk-projekt.de

advice center for the recognition of professional qualifications and training

Heegermühler Straße 64
16225 Eberswalde
Contact person: Ms. Dräger
☎ 03334 253754 | 0170 7645765
✉ draeger@ihk-projekt.de

Immigration advice

for people with temporary
permission to stay (Aufenthalts-
gestattung), exceptional leave
to remain (Duldung) and permis-
sion to stay (Aufenthaltserlaubnis)

Hoffnungstaler Stiftung Lobetal
Orionstraße 10

16321 Bernau bei Berlin

☎ 03338 75357-21/-22

Contact person:

Ms. van Ackern

☎ 0151 20454661

✉ s.vanackern@lobetal.de

Contact person: Ms. Kunze

☎ 0151 64023333

✉ c.kunze@lobetal.de

Contact person:

Ms. Fleischmann

☎ 0151 12228060

✉ j.fleischmann@lobetal.de

Asylum advice

for people with temporary
permission to stay (Aufenthalts-
gestattung) or exceptional
leave to remain (Duldung)

Evangelischer Kirchenkreis Barnim
Kirchplatz 10

16321 Bernau bei Berlin

☎ 0152 32711483

✉ asylberatung@kirche-barnim.de

Language courses and other educational programs

Volkshochschule Bernau
Jahnstraße 45

16321 Bernau bei Berlin

Contact person: Ms. Schneider

☎ 03338 398931127

✉ schneider@kvhs-barnim.de

Violence against women helpline

Free of charge; no phone credit
needed – an interpreter is avail-
able if required

☎ 08000 116016

www.hilfetelefon.de

Counselling for women and Barnim women’s shelter

☎ 03334 360222

☎ 0152 21086653

✉ frauen@telta.de

www.nbfew.de/barnim

AWO welcoming initiative

Weinbergstraße 9

16321 Bernau bei Berlin

Contact person: Ms. Rebs

☎ 03338 60437480

✉ willkommensinitiative@
awo-kv-bernau.de

Our office hours

Monday

by appointment

Tuesday

9 am-12 pm & 1-5:30 pm

Wednesday

by appointment

Thursday

9 am-12 pm & 1-3:30 pm

Friday

9 am-12 pm

